

Landscaping & building materials delivered to your home

B&Q plc, Hampshire S053 3LE Visit us at: diy.com BOOK1438 © Version 2 2017 (UK stores only)



BUILDING & LANDSCAPING PROJECT GUIDE

CALL 0300 303 4481 SPEAK TO A MEMBER OF OUR TEAM IN STORE

VERSION 2 2017 | FREE

B&Q

WELCOME

Here at B&Q we have hundreds of key products to help you prepare for your big projects around the home and garden, all available from next day delivery direct to you'.

SERVICE

Delivered direct from one of our distribution hubs around the country, we ensure you receive those much bigger orders straight to your door without the hassle.

We offer a different solution which is matched to the products individual handling need to ensure your product delivery is to a high standard. These delivery routes include Bulk Delivery (Hiab), van and parcel.

RANGE AND QUALITY

Our delivery is available on over 500 products including aggregates, decking, paving, insulation and much more. The pages of this booklet are packed with all the products you need for big and bulky projects from leading manufacturers and because it's B&Q, you know we work hard to help make your money go further.

GIVE US A CALL

To order items by phone call 0300 303 4481 and quote the product code.**

POP IN STORE

Pop into your local store and speak to a member of our team.

DELIVERY

Delivery charges apply. Delivery charges and availability may vary in Northern Ireland and offshore stores for some products marked for home delivery. Some items may only be available for collection from store and some items may not be available to purchase online. You will be advised at the time of placing your order.'

Order type' Delivery charge Standard £5 free over £50 Large \$10 free over £250 Bulk £20, free over £250 (minimum order value £100)

Charges refer to the value of goods being delivered and exclude services. Delivery charges are correct at time of going to print and may be subject to change.

Standard: For products that are suitable for our parcel and one person delivery service.

Large: For products that are large, heavy or fragile that require extra care or a 2 person delivery. **Bulk:** For products that are bulk and require use of a Hiab vehicle. We offer:

- 2 hour delivery window with a text message the night before
- Driver will call when on route
- Delivered direct to your home or site
- Delivery Monday to Friday 7am-6pm. Some Saturday dates may be available during peak times (April to August)

LOOK OUT FOR

Throughout this brochure you'll find tips and advice to help you begin your project.

DON'T FORGET MORE INFORMATION ONLINE

[†]Selected items may take up to 7 working days for delivery. These will be clearly labelled throughout this brochure.

**Call charges from mobile phones may vary.

Prices are correct as of 31st March 2017 but may be subject to change, see div.com for details of current prices.

ENJOY A MORE SUSTAINABLE HOME

At B&Q, we've worked hard to ensure that all the wood we sell has been responsibly sourced and forest friendly. We always check each product, from tree to shelf to ensure the forests are protected through careful management. By opting for peat-free compost that helps protect fragile wildlife habitats and planting more flowers to support butterflies and bees, you can do your bit too and help us help nature. For more information visit, www.diy.com/oneplanethome

ONE PLANET HOME

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FENCING

A fence is ideal for when you want to create some privacy and can easily be done on a budget.



TRADITIONAL LAP FENCE PANEL

- Double framed overlap panel
- Golden brown Dimensions Otv

Dimensions	Grty		
1.83 x 0.9m	1	5019063100638	£17
1.83 x 1.2m	1	5019063100621	£18
1.83 x 1.5m	1	5019063100614	£19
1.83 x 1.8m	1	5019063100607	£19.90



OUSSOURI FENCE PANEL

The Oussouri fence is a step away from traditional fence panels and works as the ideal backdrop to garden foliage.

Dimensions	Qty		
1.8m x 1.8m	1	3663602942412	£30
0.9 x 1.8m	1	3663602942429	£22



MOKCHA FENCE PANEL

Strong and sturdy planed pressure treated softwood panel. Manufacturer's 15 year guarantee against rot when isolated from the ground with a gravel board

Dimensions	Qty		
1.8 x 1.8m	1	3663602942481	£40
1.8 x 1.05m	1	3663602942498	£30

PALISADE FENCE PANEL

No.

Dimensions	Qty	Colour	
1.8 x 1m	1	Green	3663602942
PALISA	DE	GATE	

Dimensions	Qty	Colour	
0.8 x 1m	1	Green	3663602942658
1 x 1m	1	Green	3663602942665
1 x 1m	1	Brown	3663602942672

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FENCING | PANELS & GATES



82



LAP GATE

Heavy duty, double braced frame lap gate

- Golden brown
- Five year guarantee

Dimensions Qty

1.8 x 0.9m 1 5019063101314 £67



£16 £22 £26





CLOSEBOARD GATE

Dimensions Qty 1.81 x 0.9m 1 5019063101369 **£71**



diy.com/ great-outdoors

FENCING | TIMBERS & CONCRETE ACCESSORIES



TIMBER FENCE POST				No. of Concession, Name
Dimensions	Qty	Colour		
70 x 70 x 1800mm	1	Brown	3663602943136	£6.53
70 x 70 x 2400mm	1	Brown	3663602943143	£10
90 x 90 x 1800mm	1	Brown	3663602943174	£12
90 x 90 x 2400mm	1	Brown	3663602943181	£13
70 x 70 x 2400m	1	Green	3663602943112	£10
90 x 90 x 2400mm	1	Green	3663602943167	£13



ARRIS RAIL

Use Arris rails when creating a run of continuous fencing from feather edge boards

· Can be fitted using arris rail brackets or cut into posts for a more traditional appearance

Dimensions	Qty	Colour		
37.5 x 75mm x 2.4m	1	Green	3663602994442	£4.4
37.5 x 75mm x 2.4m	1	Brown	3663602994466	£4.4



BLUE CIRCLE POSTCRETE 20KG

Z

DID YOU KNOW

Recessed concrete gravel board helps to isolate fence panels from ground.

GRAVEL BOARD

Qty

5019063110385 £11.43

5019063110392 £15.83

0

CONCRETE

Dimensions 5 x 15 x 183cm

5 x 30 x 183cm

A ready to use fast setting post fixing concrete

- Tear resistant and weatherproof plastic packaging
- Use 1 bag per post

No mixing required

5 or more Qty1 5018719100152 £5.15 03809563 £4.58

DECKING

The perfect solution if you're looking to create an outdoor entertaining area or want to create raised levels and structures in your garden.

FEATHER ED	GE	100		KOLYM BOARE
Dimensions	Qy			Dimensions
11mm x 100mm x 1.8m	10 Pk	3663602994428	£12.60	22mm x 150
11mm x 150mm x 2.4m	6 Pk	3663602994435	£14	22mm x 150





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DID YOU KNOW

Nevou Premium UC4 Deckboard is suitable for exterior use with direct soil contact, meaning a longer life for the product.



3663602948223

BUDGET

Dimensions	Qty	Qty			
20 x 95mm x 2.4m	1	3663602947875	£3.50		
20 x 95mm x 2.4m	5	3663602994855	£17.50		

NEVOU PREMIUM UC4 DECKBOARD

Dimensions	Qty		V
27 x 144mm x 2.4m	1	3663602947936	£9
27 x 144mm x 2.4m	5 Pk	3663602994756	£45

MADERIA VALUE DECKBOARD



Dimensions	Colour	Qty		
25 x 120mm x 2.4m	Green	1	3663602947882	£4.50
25 x 120mm x 2.4m	Brown	1	3663602948032	£4.50

NEVOU PREMIUM DECKBOARD



02948209 £7
02948056 £10
02948216 £13
02947905 £7
02948193 £10
02948223 £13

DECKING L COMPOSITE DECKBOARD



TREX[®] SOLID COMPOSITE DECKING

Trex will not rot, warp, crack, split or splinter thanks to its advanced shell design. A strong and durable decking with scratch and stain resistant properties, Trex is incredibly long lasting, and never needs sanding, staining or painting, so there won't be any need for time intensive and costly maintenance work.

Qty

COMPOSITE

0652835224269 £19





Solid board structure provides strength and durability



low maintenance - never needs



No special tools required



Resists fading. Wont stain, rot or split like other materials

Pick up your tools and decking screws in store or online diy.com

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DON'T FORGET



GARDENDECK COL Qty Type Dimensions 82 x 126mm

TANALISED DESKPOST	~ ~	
Dimensions	Qty	Туре
19 x 114 x 114mm	1	Modern

COLONIAL DECK POST WITH TOP Qty Type Dimensions 82 x 82 x 1195mm 1 Colonial 5011944042013 £15.45

HAND & BA	١SE	RAI
Dimensions	Qty	Туре
31 x 83 x 2438mm	1	Mode
31 x 83 x 2438mm	1	Color

DECK POST

Dimensions	Qty	Туре
82 x 82 x 1213mm	1	Mode
86 x 86 x 1213mm	1	Color

DECKING F	POS	Τ
Dimensions	Qty	
90 x 90 x2400mm	1	501

DECKING BALUSTERS & SPINDLES

Dimensions	Qty	Туре		
32 x 32 x 900mm	1	Modern	5011944043515	£2.07
41 x 41 x 900mm	1	Modern	5011944049982	£2.58
32 x 32 x 813mm	1	Colonial	03891612	£2.07
41 x 41 x 914mm	1	Colonial	0725668600774	£2.58

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DECKING | GRASSDECK, WALKSURE & DECKING ACCESSORIES

1 Colonial 0725668600309 £3.10

٩RF

5011944185673 £2.07

lern 5011944049999 £9.27 onial 0725668601429 £9.27

lern 0725668600965 £12.37 onial 0725668300087 £12.37

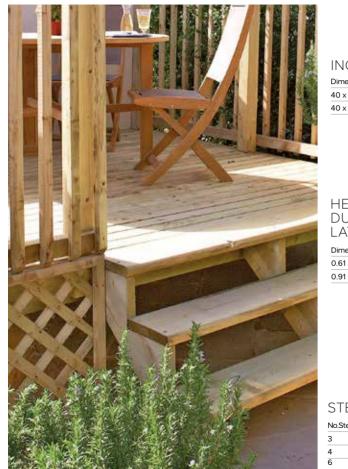
11944186120 **£17.52**



	(SURE BOAR			
Dimension	s	Qty		
28 x 120m	ım x 2,1m	5 Pk	5022652842178	£60
GRAS DECK				
Dimension	2	Qty		
Dimensions	,	~.,		
28 x 144m	-		5022652842161	£60
	m x 2.1m Availab	5 Pk le onl ed rar	line only for nge – allow	£60



DECKING | RAISED DECK & GROUND STRUCTURAL



INCH TREAD			-	
Dimensions	Qty	Туре		
40 x 235mm x 1.07m	1	42	0725668600279	£10.30
40 x 235mm x 1.52m	1	60	0725668600293	£15.45



AT LICE		122
ensions	Qty	
x 2.44m	1	0725668280136 £10.30
x 2.44m	1	0 725668486392 £15.45





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DID YOU KNOW

To stop weeds from growing back, cover the area in a layer of weed-control fabric and then 40mm-50mm of gravel.

A patio designed as a sitting or dining area is a great way to make your outside space more enjoyable. Use our paving calculator to make sure you have the right amount of paving slabs for your project.

PAVING



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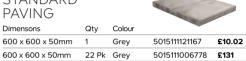
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NATURAL LIMESTONE PAVING				
Dimensions	Qty	Colour	*	
600 x 300 x 22mm	1	Blue black	5015111379735	£6.30
600 x 600 x 22mm	1	Blue black	5015111379728	£12.62

BRITISH STANDARD PAVING

900 x 600 x 50mm

Dimensons



PEAK SMOOTH PAVING

900 x 600 x 50mm 11 Pk Grey



5015111106799 £15.02

5015111436957 £95.04

Dimensions	Qty	Colour	-	
400 x 400 x 28mm	1	Grey	5015111135850	£2.32
400 x 400 x 28mm	52 Pk	Grey	5015111040338	£99.84
400 x 400 x 28mm	1	Buff	5015111135867	£2.32
400 x 400 x 28mm	52 Pk	Buff	5015111040345	£108.16
600 x 600 x 35mm	1	Grey	5015111135911	£5.20
600 x 600 x 35mm	20 Pk	Grey	5015111053222	£93.60
600 x 600 x 35mm	1	Buff	5015111135928	£5.20
600 x 600 x 35mm	20 Pk	Buff	5015111053239	£93.60

Grev

RHODE ISLAND **GRANITE PAVING** LIMITED STOCK Qty Colour Dimensions



400 x 400 20mm 1 Grey Speckle 5052931087754 £4.45



Your tools and sand in store or online div.com

PAVING | TRADITIONAL





WETHERDALE GREY PAVING



Weathered grey

WETHERDALE EDGING

Autumn

2	Dimensions	Qty	Colour	
é	500 x 250 x 45mm	1	Weathered grey	5015111361730 £7.14
	500 x 250 x 45mm	1	Autumn	5015111361792 £7.14



WETHERDALE COPING

Dimensions	Qty	Colour	
460 x 195 x 45mm	1	Weathered grey	5015111361723 £5.80
460 x 195 x 45mm	1	Autumn	5015111361785 £5.80



WETHERDALE AUTUMN PAVING

Dimensior	ıs	Qty	Colour			Dimensions	Qty	Colour		
300 x 450	0 x 40mm	1	Weathered grey	5015111367428	£4.73	300 x 450 x 40mm	1	Autumn	5015111361761	£4.73
450 x 450	0 x 40mm	1	Weathered grey	5015111367411	£7.10	450 x 450 x 40mm	1	Autumn	5015111361754	£7.10
600 x 45	0 x 40mm	1	Weathered grey	5015111367404	£9.47	600 x 450 x 40mm	1	Autumn	5015111361747	£9.47



CARPET STONE STRAIGHT							
Dimensions	Qty	Colour					
1200 x 400 x 40mm	1	Charcoal	5015111158781	£24			
1200 x 400 x 40mm	1	Red	5015111362126	£24			



ARNHEM PA	AVII	١G
Dimensions	Qty	Colou
450 x 450 x 32mm	1	Morni
450 x 450 x 32mm	1	Anthr



TEXTURED PAVING

Dimensions	Qty	Colour		
450 x 450 x 35mm	1	Grey	5015111136871	£5.84
450 x 450 x 35mm	40 Pk	Grey	5015111036874	£194.40
450 x 450 x 35mm	1	Buff	5015111136932	£5.84
450 x 450 x 35mm	40 Pk	Buff	5015111036935	£194.40
450 x 450 x 35mm	1	Blue black	5015111323431	£5.84
450 x 450 x 35mm	40 Pk	Blue black	5015111023430	£194.40
600 x 600 x 35mm	1	Grey	5015111136895	£10.38
600 x 600 x 35mm	20 Pk	Grey	5015111036898	£172.80
600 x 600 x 35mm	1	Buff	5015111136956	£10.38
600 x 600 x 35mm	20 Pk	Buff	5015111036959	£172.80
600 x 600 x 35mm	1	Blue black	5015111323424	£10.38
600 x 600 x 35mm	20 Pk	Blue black	5015111023423	£172.80



DERBYSHIRE	PAV
DERDISTINC	1710

	DERBYSHIRE PAVING								
40	Dimensions	Qty	Colour						
	450 x 450 x 32 mm	1	Grey	5015111156237	£4.17				
40	450 x 450 x 32mm	76 Pk	Grey	5015111072476	£277.02				
В	450 x 450 x 32mm	1	Terracotta	5015111357290	£4.17				
30	450 x 450 x 32mm	76 Pk	Terracotta	5015111057299	£277.02				
В	450 x 450 x 32 mm	1	Brown blend	5015111807894	£4.17				
30	450 x 450 x 32mm	76 Pk	Brown blend	5015111207892	£277.02				
в	450 x 450 x 32mm	1	Cream	5015111807368	£4.17				
30	450 x 450 x 32mm	76 Pk	Cream	5015111207366	£277.02				

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PAVING | TRADITIONAL



ANCESTRY ABBEY ORIGINAL PAVING

Dimensions	Qty		
300 x 450 x 35mm	1	5015111805968	£3.90
450 x 450 x 35mm	1	5015111805951	£5.84
600 x 450 x 35mm	1	5015111805937	£7.80

ing haze	5015111815738	£3.97
racite	5015111814854	£3.97
	and the second se	

Shown: Brown blend



NATURAL SANDSTONE PAVING

Dimensions	Qty	Colour		
600 x 300 x 25mm	1	Brown	5015111321895	£6.30
600 x 300 x 25mm	1	Fossil buff	5015111376000	£6.30
600 x 300 x 25mm	1	Rustic grey blend	5015111816841	£6.30
600 x 600 x 25mm	1	Brown	5015111321871	£12.62
600 x 600 x 25mm	1	Fossil buff	5015111375997	£12.62
600 x 600 x 25mm	1	Rustic grey blend	5015111816834	£12.62

PAVING | PATHWAYS & WALLS



BRADSTONE ROUND TOP EDGING

Qty	Colour		
1	Buff	5015111120993	£3.67
1	Grey	5015111109110	£3.67
1	Dark grey	5015111807399	£3.67
	Qty 1 1 1	1 Buff 1 Grey	1 Buff 5015111120993

Buff



Dimensions	Qty	Colour		
600 x 150 x 50mm	1	Red	501511116583	£3.67
600 x 150 x 50mm	1	Grey	5015111121006	£3.67
600 x 150 x 50mm	1	Buff	5015111109127	£3.67





BRADSTONE TEXTURED COPING

Dimensions	Qity	Colour		
580 x 136 x 50mm	1	Grey	5015111359799	£4.38
580 x 136 x 50mm	1	Buff	5015111359812	£4.38
580 x 136 x 50mm	1	Blue / Black	5015111361808	£4.3

BRADSTONE SADDLEBACK COPING LIGHT GREY Dimensions Qtv

 610 x 140 x 55mm
 1
 5015111139469
 £4.20

 610 x 280 x 55mm
 1
 5015111139476
 £7.57





BRADSTONE PITCHED WALLING Dimensions Qty Colour 215 x 90 x 63mm 1 Grey 5015111139179 £1.42 215 x 90 x 63mm 1 Buff 5015111139230 £1.42





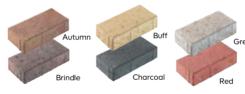












CHARCON DRIVEWAY BLOCKS

Colour

Buff

Buff

Grey

Grev

Red

200 x 100 x 50mm 488 Pk Charcoal 5015111037215 £151

Autumn 5015111302078 £0.40

Autumn 5015111402075 £146.40

Brindle 5015111303334 £0.40

Brindle 5015111403331 £146.40

Charcoal 5015111137212 £0.40

5015111133313 £0.40

5015111033316 £151

5015111137199 £0.40

5015111037192 £151

5015111137205 £0.40

5015111037208 £151

Qtv

Dimensions

200 x 100 x 50mm

200 x 100 x 50mm 488 Pk

200 x 100 x 50mm 488 Pk Red

Grey CHARCON LARGE KERB Dimensions Oty 100 x 125 x 200mm 1

100 x 125 x 200mm 1 Red

CHARCON REVERSIBLE EDGING

 Dimensions
 Qty
 Colour

 914 x 150 x 50mm
 1
 Grey



DON'T FORGET

Brush kiln dried paving sand into dry paving. See page 22.

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PAVING | DRIVEWAY





 Colour
 £1.92

 Charcoal
 5015111302757
 £1.92

 Red
 5015111302740
 £1.92

SS	KEI	RB		
	Qtv	Colour		



SK CROSS KERB

 Dimensions
 Qty
 Colour

 125 x 125 x 100mm
 1
 Charcoal
 5015111309909
 £1.52



Grey 5015111305765 £5.10









EUROPA DRIVEWAY BLOCKS

Dimensions	Qty	Colour	
200 x 100 x 60mm	1	Grey	5015111319137 £0.43
200 x 100 x 60mm	404 Pk	Grey	5015111019938 £169.68

DECORATIVE AGGREGATES**

Inject some personality into your garden with decorative aggregates and make your outdoor space unique to you.

4. 10 h	100
M SOLENT GOL ORATIVE STON	-
5030349009520	£135
	ORATIVE STON

6MM ALPINE MIX

03837467

5030349009568 £205

£6.55

STONE

Bag

Bulk

Large

Large 03384251 £6



Larae 03837443

Bag		
Bulk	5030349009551	£135
Large	03837450	£6.55



20MM PEARL GREY DECORATIVE STONE

Bag

Bulk

5030349009544 £135 03384268 £6





20MM GRAPHITE SLATE CHIPPINGS

Bag		
Bulk	5030349009643	£138
Large	03837542	£6.55



30MM LARGE PLUM DECORATIVE SLATE

Bag		
Bulk	5030349003146	£153
Large	03837535	£6.55

ROUNDED VEL	30MM BLUE DECORATIVE SLATE		
	Bag		
£103	Bulk	5030349003122 £1 3	

Large 03384244 £4



Large 03377239





30MM GREEN DECORATIVE SLATE

30MM PASTEL PINK DECORATIVE STONE

		Bag			Bag		
5030349003122	£138	Bulk	5030349003139	£138	Bulk	5030349009605	£256
03377239	£6.55	Large	03377222	£6.55	Large	03837498	£6.55





	MONMOUTH (ORATIVE STO		30M PEBE			30MM WHITE PEBBLES		
			Bag			Bag		
c	5030349009575	£138	Bulk	5030349009674	£256	Bulk	5030349009681	£2
ge	03837474	£6.55	Large	03837603	£8.08	Large	03837610	£8.







Large 03837665 £10.12	Large 03837672 £10.12
Bag	Bag
30MM WHITE COBBLES	30MM BLACK COBBLES

Large 03837689 £10.12

30MM RAINBOW

COBBLES

Baa



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£6.87

Bag

Bulk

14MM MIDNIGHT BLUE DECORATIVE CHIPPING



DECORATIVE CHIPPINGS

Large 03377246

5030349009612 £138 £6.55



20MM PLUM SLATE Bag Bulk









256 8.08

DECORATIVE AGGREGATES**



30MM AMBER PEARL DECORATIVE STONE



30MM CUMBRIAN RED DECORATIVE STONE

Bag			Bag			
Bulk 5030349009599 £256		Bulk	5030349009582	£138		
Large	03837481	£6.55	Large	03837559	£6.55	



20MM GOLDEN GRAVEL DECORATIVE STONE

Bag		
Bulk	5030349009537	£135
Large	03377253	£6



30MM BEACH PEBBLES 30MM BLACK



PEBBLES



20MM COTSWOLD BUFF DECORATIVE CHIPPINGS

Bag		
Bulk	5030349009698	£256
Large	03837627	£8.08

Bag		
Bulk	5030349009704	£256
Large	03837634	£8.08

Bag		
Bulk	5030349009513	£135
Large	03377215	£6



30MM CORNISH COBBLES

Bag

Large 03837641 £10.12



PADDLESTONES

Bag

Large 03837733 £10.12

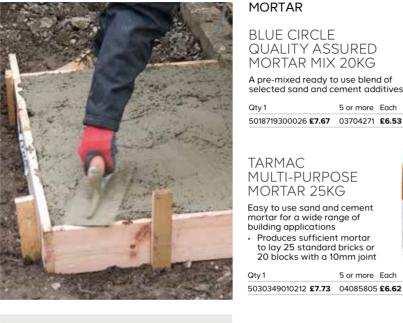
**Allow up to 7 days for delivery.

CONCRETING & MORTAR

We have the perfect cement, gravel and sand available to create the ideal mixture for whatever your job.

PHONE 0300 303 4481 | ONLINE WWW.DIY.COM

18



Concrete calculator: DIALL 3 parts 1 part 2 parts + cement aggregates sharp sand (aravel) Mortar calculator: Qty 1 1 part 5 or 6 1 part lime cement + + (if required) parts building sand



A pre-mixed ready to use blend of

Produces sufficient mortar

to lay 25 standard bricks or

20 blocks with a 10mm joint

selected sand and cement additives

5 or more Each

5 or more Each



0----

MORTAR

0 6

CEMENT

BLUE CIRCLE CEMENT 25KG

A versatile general purpose cement compatible with admixtures

Qtv1 5 or more Each 5018719100046 £5.48 03704295 £4.25



White portland cement for architectural and landscapina uses. Ideal for use with cement colourants

Suitable for rendering

5 or more Each Qtv1

5018719400061 £15.97 03704400 £11.53

BLUE CIRCLE HYDRATED I IME CEMENT 25KG

Improves the plasticity cohesiveness and water retention of Portland cement, mortars and gypsum plasters.

Qty

5018719500099 £8.90



strength cement ideal for repairs to concrete drives and paths

- 4-6 hours drving time for foot traffic. 8-12 hours drying time for vehicular traffic
- Weather and tear resistant plastic packaging

Qtv1

5 or more Each

0

- 5018719600218 £16.75 03704417 £14.50
- **BLUE CIRCLE** MASTERCRETE CEMENT 25KG

A multipurpose enhanced cement perfect for concrete, rendering. mortars and screeds

- An easy to use, highly workable cement
- Weather and tear resistant plastic packaging

Qtv1

5018719100190 £6.74 03704288 £4.75

Prices are correct as of 31st March 2017 but may be

*Minimum order value £100. Delivery charge applies to orders under £250. Delivery lead times may vary. See div.com for further details.



5 or more Each

CONCRETING & MORTAR

CONCRETE

DIALL SHARP SAND

Ideal for creating concrete and for bedding paving slabs



Qtv 1 10 or more Each 03380758 £2.28 03702697 £1.58

DIALL 20MM ALL IN BALLAST

Sharp sand and gravel mix for concrete.



Qtv1 10 or more Each

03380741 £2.40 03702673 £1.87

DIALL GRAVEL

- For driveways. paths, borders and beddina
- Suitable for use in fine concrete



Dim.	Qty 1	10 of more Each
10mm	03380826 £3.18	03702901 £2.20
20mm	03380734 £3.18	03702659 £2.20

DIALI LIMESTONE

- Creates a finer concrete mix
- Excellent draining properties
- Ideal for pathways & drives



Dim.	Qty 1	10 of more Each
10mm	03380802 £4.72	03702888 £3.20
20mm	03380796 £4.72	03702864 £3.20

BLUE CIRCLE MULTI-PURPOSE CONCRETE I ARGE

0

For paths, steps, patios, slabs, and shed or areenhouse bases.

 1 bag covers approx 330 x 330 x 100mm (12 x 12 x 4")

Qtv1

5 or more Each

5018719200227 £7.28 04076476 £5.77



TARMAC



Qty 1	5 of more	Each
5030349012025 £7.95	3663602065852	£6.90

CONCRETING & MORTAR | BULK BAG AGGREGATES



Dimensior	ns Qty		
10mm	1	5030349002613	£44
20mm	1	5030349002675	£44
10mm	3 or more	3663602064466	£40
20mm	3 or more	3663602064428	£40



 1
 5030349002712
 £44

 3 or more
 3663602064480
 £40





1 5030349002750 **£44** 3 or more 3663602064442 **£40**

0 LIMESTONE GENERAL LANDSCAPE PURPOSE BARK Dimensions Qty COMPOST TOP SOIL CHIPPINGS 5030349002682 **£44** 10mm DON'T FORGET BULK BAG BULK BAG 5030349002699 **£44** BULK BAG 20mm You need cement to Qty 3 or more 3663602064473 £40 10mm Qty Qty mix with most bulk 5030349010083 £80 20mm 3 or more 3663602064459 £40 5030349010106 £80 5030349010090 £80 bags, see page 19.

CONSTRUCTION



65MM RFD

Sturdy and reliable for any project. Bricks, blocks, concrete and mortar have carried the building industry for centuries.

	102 ble c	.5 x 65mm against frost
	•	se below DPC level
England & Wales	1	5055013404388 £0.54
England	400	5055013404395 £176
& Wales		
	1	5055013404449 £0.54

*Minimum order value £100. Delivery charg

20 PHONE 0300 303 4481 | ONLINE WWW.DIY.COM

Prices are correct as of 31st March 2017 but may be subject to change, see diy.com for details of current prices.

MOT

Qty

TYPE

*Minimum order value £100. Delivery charge applies to orders under £250. Delivery lead times may vary. See diy.com for further details.





TOPLITE BLOCKS

- Lightweight and excellent thermal insulation
 Water, frost and fire
- resistant (Class A1 Fire)
- Commonly known as
- Breeze Blocks

ype	Qty		
erated)0mm	1	5030349011424	£1.98
erated)0mm	90	5030349011431	£126
oundation 00mm	1	5030349011622	£5.88
oundation 00mm	30	5030349011653	£163



DENSE CONCRETE SOLID BLOCK 7N

For use in general building projects. Manufactured from high quality aggregate and cement

• 400 x 215 x 100mm

Qty

1	5015111333362	£1.85
72	5015111033361	£92



CONCRETE COMMON BRICK

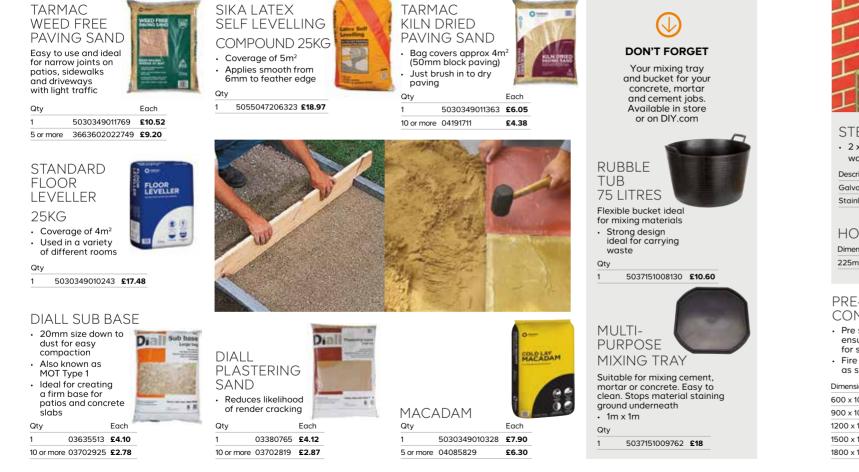
For all types of construction above and below DPC level independently or in conjunction with dense aggregate blocks

- 215 x 102.5 x 65mm
- For heavy duty applications

Qty

1	5030349000916	£0.45
448	5030349009438	£165

CONSTRUCTION | INTERNAL & EXTERNAL WALLS & FLOORS







STEFI CAVITY IINTFI

DON'T FORGET

Steel wall starters

and housing wall tie

available in store

and available to order

via click & collect

on DIY com

Fully aalvanised for corrosion resistance

Dimensions	Pack Size
1200mm	Standard duty 75 - 9
1500mm	Standard duty 75 - 9
1800mm	Standard duty 75 - 9
2100mm	Standard duty 75 - 9
2400mm	Standard duty 75 - 9
2700mm	Standard duty 75 - 9
1500mm	Standard duty 95 - 11
1200mm	Heavy duty 95 - 110r
2400mm	Heavy duty 95 - 110r

BOX LINTEL

Box lintel for internal openings or 100 block and tile hanaina

 Designed to carry full load of wet masonry as soon as it is installed

Width	Description	Qty	
100mm	Steel box	1	5014316019439 £30
100mm	Steel box	1	5014316019446 £33
100mm	Steel box	1	5014316019460 £55
	100mm 100mm		100mmSteel box1100mmSteel box1

*Minimum order value £100. Delivery charge applies to orders under £250. Delivery lead times may vary. See div.com for further details.

Prices are correct as of 31st March 2017 but may be subject to change, see div.com for details of current prices.

CONSTRUCTION | METALWORK | INTELS & DAMP PROOFING



Dmm	5014316019248	£37
Dmm	5014316019255	£40
Dmm	5014316019262	£58
Dmm	5014316019279	£67
Dmm	5014316019286	£88
Dmm	5014316019293	£103
mm	5014316019323	£45
ım	5014316019361	£40
ım	5014316019408	£90





DON'T FORGET

Damp proof course and membrane available in store and available for click and collect via DIY.com

DAMP PROOF MFMBRANF

British Board of Aareement approved DPM designed to provide an easy to use moisture resistant membrane for use in concrete flooring

Gauge Qty	Colour	Dimensions
-----------	--------	------------

1200	1	Blue	4m x 3m sheet	5035276001852	£20
1000	1	Black	4m x 15m roll	5035276001760	£37
1200	1	Black	4m x 15m roll	5035276001746	£40
1200	1	Blue	4m x 15m roll	5035276001777	£37

BLACK DAMP PROOF COURSE

A flexible high performance DPC membrane

- Manufactured to BS6515 1984
- Strong and durable rot free plastic
- 100% recycled polymer

Dimensions	Qty		
30m x 112.5mm	1	5035276100159	£8.12
30m x 150mm	1	5035276100142	£9.52
30m x 225mm	1	5035276100135	£12.67
30m x 305mm	1	5035276100128	£15.35
30m x 450mm	1	5035276100104	£23



GUTTERING

Essential for any roofing system, guttering collects and funnels all that rain to protect your building.

Our guttering packs are available to order on diy.com only for next day delivery when ordered by 7pm (2pm on a Sunday) Free delivery on all orders over £50.



i

MORE INFORMATION ONLINE

Need help in replacing or repairing your guttering? diy.com/ great-outdoors

HALF RC	UND GU	TTE	ring		
Туре	Dimensions	Qty	Colour		
Downpipe	2.5m x 68mm	6	White	5055149930379	£30
Downpipe	2.5m x 68mm	6	Black	5055149930317	£30
Gutter	3m x 112mm	6	White	5055149947445	£35
Gutter	3m x 112mm	6	Black	5055149930355	£35
Downpipe clips	-	10	White	5055149917592	£9.20
Downpipe clips	-	10	Black	5055149914003	£9.20

لا) DON'T FORGET

Complete your guttering project:

Additional guttering and downpipe fittings are available for Next Day Home delivery via diy.com or Click and Collect in store. Fittings include fascia brackets, union brackets, stopends, downpipe clips, offset bends and much much more.

In store we offer up to 4 colour options (black, white, grey and brown) for single lengths of gutters and downpipes, in both half round and squareline design. Please note not all available for home delivery



RE	LINE GUT	TER	ING		
	Dimensions	Qty	Colour		
	2.5m x 65mm	6	White	5055149930539	£32
	2.5m x 65mm	6	Black	5055149930478	£32
	3m x 114mm	6	White	5055149930577	£38

SQUAR

Type

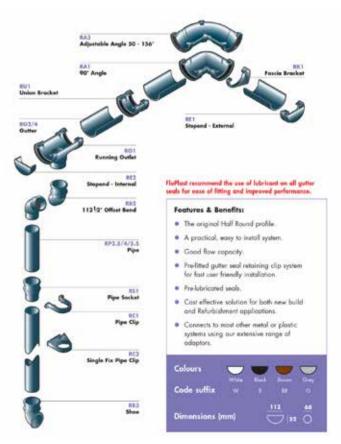
Downpipe	2.5m x 65mm	6	White	5055149930539	£32
Downpipe	2.5m x 65mm	6	Black	5055149930478	£32
Gutter	3m x 114mm	6	White	5055149930577	£38
Gutter	3m x 114mm	6	Black	5055149930515	£38
Downpipe clips	-	10	Black	5055149917400	£9.47
Fascia brackets	-	10	White	5055149917370	£7.80

Prices are correct as of 31st March 2017 but may be subject to change, see div.com for details of current prices.

GUTTERING

HALF ROUND 112MM/68MM RAINWATER SYSTEM





TIMBER & SHEET MATERIALS

Build, extend or repair walls with timber constructions. An easy, cheap option for internal structures.

					R		C. S.
			1	1	/		
		-	1	EXTERIOR			
MDF				EXTERIOR Premium quality structural panel f • Ideal for applic fascias and sof signage, shelvi and general joi	nigh strength or external use ations such as fits, boxing in, ng		
Description	Qty1	5 or more		 Premium quality l structural panel f Ideal for applic fascias and sof signage, shelvi and general joi 	nigh strength or external use ations such as fits, boxing in, ng nery		Fach
Description 2400 x 1220 x 6mm	5022652550035 £1	12 03732625	£9.50	Premium quality structural panel f • Ideal for applic fascias and sof signage, shelvi and general joi Dimensions	nigh strength or external use ations such as fits, boxing in, ng nery Qty1	5 or more	
Description 2400 x 1220 x 6mm 2400 x 1220 x 9mm	5022652550035 £1 5022652812072 £1	12 03732625 14.50 03732694	£9.50 £11.68	Premium quality I structural panel f • Ideal for applic fascias and sof signage, shelvi and general joi Dimensions 2400 x 1220 x 5.5mm	nigh strength or external use ations such as fits, boxing in, ng nery Qty 1 5397007183467 £19.50	04203322	£17
Description 2400 x 1220 x 6mm	5022652550035 £1	120373262514.500373269416.5003732557	£9.50 £11.68 £13.40	Premium quality I structural panel f - Ideal for applic fascias and sof signage, shelvi and general joi Dimensions 2400 × 1220 × 5.5mm 2400 × 1220 × 9mm	nigh strength or external use ations such as fits, boxing in, ng nery Qty1	04203322	£17 £18.70

OSB 3 BOARD High quality engineered panel Ideal for structural applications such as flooring, wall sheathing and roofing Qty 1 Dimensions 2400 x 1200 x 9mm 5022652812

STANDARD GRADE CHIPBOARD

Dimensions	Qty 1	5 or more Each		Dimensions	Qty 1	
2400 x 1200 x 9mm	5022652812065	£18.50	03732687	£15	2400 x 1220 x 12mm	50149
2440 x 1220 x 18mm	5014957148673	£19.98	03731895	£16.50	2400 x 1220 x 18mm	50149

Versatile building board Ideal for applications such as garden sheds, packaging, shelving and hoarding

Qty 1 5 or more Ead Dimensions 2440 x 1220 x 11mm 5022652560386 £15 03732632 £1

SOFTWOOD PLYWOOD

Premium quality high strength structural panel Ideal for applications such as staging, packaging, flooring, roofing and wall sheathing

-	Dimensions	Qty 1		5 or more	Each	Dimensions	Qty 1		5 or more	Each
ach	2400 x 1220 x 12mm	5397007230758	£27	3663602049920	£26	2400 x 600 x 22mm	5022652843540	£15.35	04185338	£11.22
11.50	2400 x 1220 x 18mm	5397007192599	£33	04213000	£27	2400 x 600 x 18mm	5022652843533	£13.14	04185345	£9.12



You can order the correct amount of boards by using the online metric calculator on diy.com

3MM HARDBOARD

Versatile lightweight panel Ideal for applications such as packaging, floor covering and aeneral DIY

Qty1 5 or more Each Dimensions 2400 x 1200 x 3mm 5022652503314 £7.15 03732502 £6.48

*Minimum order value £100. Delivery charge applies to orders under £250. Delivery lead times may vary. See diy.com for further details.

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OSB 2 BOARD		

SHEFT MATERIALS



5 or more Each 957054677 **£17.63** 03731871 **£13.87** 957054684 £19.83 03731888 £16.94

P5 T&G CHIPBOARD FI OORING

Moisture resistant high-density particle board



Dimensions	Qty 1		5 or more	Each
2400 x 600 x 18mm	5022652803322	£9.40	04078920	£7.25
2400 x 600 x 22mm	5022652800048	£12.50	03732649	£9.10



Premium quality moisture resistant high-density particle board

DURELIS P5 T&G

CHIPBOARD FLOORING





C16 CLS KILN DRIED

For stud partioning and aeneral construction

- · Slow grown and kiln dried to make it more stable and easier to work with
- Regularised for uniformity with rounded edges for easy handling

Dimensions	Qty 1	20 or more Each
38 x 63 x 2400mm	5022652650216 £2.9	8 04079262 £2.30
38 x 89 x 2400mm	5022652650230 £3.9	8 04079286 £3.57

C16 SCANT KILN DRIED

For stud partioning and general construction, ideal as an alternative to CLS

· Slow grown and kiln dried to make it more stable and easier to work with

Qtv1 20 or more Each Dimensions 43 x 70 x 2400mm 5022652650209 £5.94 04079248 £5

SAWN KILN DRIFD

For non structural internal work where a rough sawn finish is acceptable such as: carcassing, boxing in, battening and framing

 Slow grown and kiln dried to make it more stable and easier to work with

Qty		
1	5014957047129	£4.57
1	5014957047150	£4.83
1	5014957047174	£6.20
	Qty 1 1 1	1 5014957047129 1 5014957047150

TREATED C16 CLS **KII N DRIFD**

For stud partioning and general construction, both internally and externally

- Pressure treated to protect against fungal and insect attack for longer life
- Slow arown and kiln dried to make it
- more stable and easier to work with Regularised for uniformity with rounded edges for easy handling

Qty 1		20 or more	Each
3663602004714	£5.82	04079279	£4.97
3663602004721	£6.91	04079309	£5.19
3663602004738	£9	04190301	£8
	3663602004714 3663602004721	3663602004714 £5.82	3663602004714 £5.82 04079279 3663602004721 £6.91 04079309



TREATED C16 CARCASSING KILN DRIED

For constructional applications both internally and externally where a grade stamp is specified

- Pressure treated to protect against fungal and insect attack for longer life
- Slow grown and kiln dried to make it more stable and easier to work with
- Regularised for uniformity with rounded edges for easy handling
- These products have a 14 day lead time for delivery

Dimensions	Qty		
45 x 70 x 2400mm	1	5022652839574	£5.34
45 x 70 x 3000mm	1	5022652839598	£7.84
45 x 70 x 3600mm	1	5022652839604	£8.75
45 x 70 x 4800mm	1	5022652839611	£10.50
45 x 95 x 2400mm	1	5022652839628	£5.71
45 x 95 x 3000mm	1	5022652839659	£9
45 x 95 x 3600mm	1	5022652839666	£9.83
45 x 95 x 4800mm	1	5022652839697	£14
45 x 120 x 3600mm	1	5022652839703	£9.50
45 x 145 x 2400mm	1	5022652839727	£9
45 x 145 x 3000mm	1	5022652839734	£13
45 x 145 x 3600mm	1	5022652839741	£14.73
45 x 145 x 4800mm	1	5022652839765	£20
45 x 170 x 3600mm	1	5022652839772	£16
45 x 195 x 3600mm	1	5022652839789	£20

SAWN SCAFFOLD BOARD

- For trestle tables, tread boards and decorating planks
- Slow grown for greater strength

Qty		
1	5022652841577	£11.82
1	5022652841584	£14.78
1	5022652840143	£19.47
	Qty 1 1 1	1 5022652841577 1 5022652841584

PLASTERING

Premium products to help you achieve professional plastering in any home.



THISTI E MULTI FINISH 25KG

- Final coat plaster that provides a seamless finishon all suction backgrounds
- Use for plastering over undercoats and plasterboards
- · Coverage is 10m² per bag, based on 2mm thickness · Complies with EN 13279-1

Qtv1 5 or more Each

5015341060687 £6.20 03704424 £5.62

- THISTLE BOARD FINISH 25KG
- · Final coat plaster for low-medium suction backarounds such as plasterboard and cement based undercoats
- · Coverage is 10m² per bag, based on 2mm thickness

Qty 1	5 or mo	

5015341060694 £6.46 03704462 £5.15

Prices are correct as of 31st March 2017 but may be subject to change, see div.com for details of current prices.

SAWN TREATED KILN DRIED	
or non structural indoor and outdoor	

projects such as: sheds, carcassing, boxing in, framing and battening

- Pressure treated to protect against fungal and insect attack for longer life
- · Slow grown and kiln dried to make it more stable and easier to work with

Size	Qty	
17 x 35 x 3600mm	1	5022652839482 £2.42
21 x 46 x 3600mm	1	5022652839529 £3.96
21 x 97 x 3600mm	1	5022652839543 £7.35
21 x 147 x 3600mm	1	5022652839550 £9.44

Size	Qty		
17 x 35 x 3600mm	1	5022652839482	£2
21 x 46 x 3600mm	1	5022652839529	£3
21 × 97 × 3600mm	1	50226528395/3	67





III denotes

THISTLE BONDING 25KG

- Undercoat plaster for low suction backgrounds such as medium density block work
- Provides a 'key' for finishing plasters



Qtv1

5 or more Each

5015341060700 £8.70 03704448 £7.16

re Each



- Undercoat plaster with a high impact resistance and quicker drying surface
- Apply by hand or mechanically to most masonry backgrounds

Qtv1 5 or more Each 5015341060717 £9.83 03704493 £8.13



PLASTERING | FILLERS & PLASTERBOARDS



Use for bulk filling and finishing of plasterboard joints. Coverage is 110 linear metres when applying a tapina coat

- Sets in 1.5 hours
- Multi-purpose compound for all stages of jointing
- Ideal for large jointing jobs requiring up to 90 minutes working time
- Achieve d flat finish with minimal sanding required
- Qty
 - 5015341094729 £17.25



Ideal for small jointing iobs and snagging work. 20 minutes working time. 30 minutes setting time. Complies with EN13963 Covers approx 71m² (flat ioints) Low shrinkage means fewer coats are reauired

Qtv

5013461851406 £22.84



Strong adhesive used for adhering cove to ceilings Complies with EN13963 Formulated for covina

 Dries to a white finish Qtv

5015341049484 £13.99



PLASTERBOARD SQUARE EDGE

Standard plasterboard suitable for most applications. Suitable for skimmina

Dimensions	Qty 1		5 or more	Each	D
1800 x 900 x 9.5mm	5015341016776	£5.78	03704653	£4.63	1
1800 x 900 x 12.5mm	5015341010156	£5.78	03704677	£4.63	1
2400 x 1200 x 9.5mm	5015341014970	£6.94	03704851	£6.02	2
2400 x 1200 x 12.5mm	5015341018107	£6.94	03704837	£6.02	2

PLASTERBOARD TAPER EDGE
Standard plasterboard

Stanaara piasterboara suitable for most applications. Suitable for jointing or skimming

Dimensions	Qty 1	Buy 5 or more Each	
800 x 900 x 9.5mm	5015341016172 £5.78	04042303 £4.63	
800 x 900 x 12.5mm	5015341017551 £5.78	03704882 £4.63	
2400 x 1200 x 9.5mm	5015341019524 £6.94	03499566 £6.02	
2400 x 1200 x 12.5mm	5015341011290 £6.94	03704875 £6.02	

HARDIBACKER CEMENT BOARD

For wet area floors and walls in bathrooms and kitchens

 Water and mould resistant 6mm for floors, 12mm for walls

GAI VANISED

BFAD

Dimensions

STEEL ANGLE

Qtv

2400 x 22mm 1 5014316315531 £1.57

 $(\wedge$

DON'T FORGET

We have a selection of coving and

plastering metalwork available in

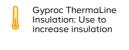
store and available for click and

collect via diy.com

Each

3	Dimensions	Qty 1		Buy 5 or more	Each
2	1200 x 800 x 6mm	8717399081351	£15	03809556	£12
2	1200 x 800 x 12mm	8717399083508	£16	03809549	£14.18

FOR ALL GYPROC APPLICATIONS AROUND THE HOME



Gyproc SoundBloc Acoustic: Use for reduced noise

Gyproc FireLine Fire protection: Use for areater fire resistence

Gyproc Moisture Resistant Fire protection: . Use where moisture occurs

Gyproc WallBoard Vapour: Use for less condensation

GYPROC FIRELINE SQUARE EDGE

Ideal for use where increased fire protection is required, e.g. lofts, aaraaes

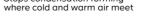
 Glass fibre core coupled with specific additives provide fire resistance

Qtv1 Dimensions 5 or more Each 2400 x 1200 x 12.5mm 5015341019197 £11.03 03705889 £8.82

GYPROC DUPLEX SQUARE EDGE

Ideal for use for ceilings in bathrooms and kitchens

 Backed with vapour control membrane Stops condensation forming



Size	Qty 1	5 or more	Each	Size	Qty 1
2400 x 1200 x 12.5mm	5015341016905 £13	3.92 03706121	£11.13	2400 x 1200 x 12.5mm	5015341272677 £1 7

*Minimum order value £100. Delivery charge applies to orders under £250. Delivery lead times may vary. See div.com for further details.

Prices are correct as of 31st March 2017 but may be subject to change, see div.com for details of current prices.

u	me			
a	per	fe	ct	ly



PLASTERING | GYPROC PLASTERBOARD





that need higher levels of sound insulation such as home offices

TAPER EDGE

Ideal for buildings or rooms

or playrooms or parti wall

Qty 1



GYPROC MOISTURE **RESIST TAPER EDGE**

Ideal for use in bathrooms and kitchens

- Water repellent additives in the core and paper liner provide specific moisture control
- Ideal for use in bathrooms and kitchens



5 or	more Each	Size	Qty 1	5 or more Each
17.65 040	17127 £14.63	2400 x 1200 x 12.5mm	5015341010187 £14.49	03706145 £12.13

INSULATION

Enjoy a warmer, more energy efficient home.





moisture penetration 0.020 - 0.022W/m K Qty1 Description 10 or more Each 1200 x 450 x 50mm 5060153760003 £5.68 04175087 £4.42



EARTHWOOL DRI-THERM CAVITY SLAB

Dimensions	Qty	Orde
75mm	1	5012
100mm	1	5012



5012472903456 £8

CHIPBOARD LOFT PANELS

Simple to fit and ideal for adding storage

Qtv

space in the loft, shed or garage

18 x 325 x 1220mm 3 Pk

Dimensions

DID YOU KNOW Buy 3 packs for £20

> Make sure you consider the UK **Building Regulations** which states the requirements of walls, floors and roofs

Prices are correct as of 31st March 2017 but may be subject to change, see div.com for details of current prices.

*Minimum order value £100. Delivery charge applies to orders under £250 on our Hiab deliveries. **Delivery charge applies to orders under £250 on our loft rolls (no minimum order value).

INSULATION





DON'T FORGET



Our rolled insulation is available for home delivery** or click & collect via DIY.com

SPACE BLANKE KINGSIZE

Encapsulated glass mineral wool loft insulation

 Has recycled plastic wrapper which makes it virtually itch free, easy to handle and slide into place between joists



Dimensions Qtv Coverage

200mm thick 1 1140mm x 4m 5012061819885 £34

KNAUF EKOROLL LOFT INSULATION

Glass mineral wool loft insulation

- Pre-scored to fit between 400mm or 600mm joists
- Made from recycled glass with a vegetable based binder which makes it softer and less itchy to handle



Dimensions	Qty	Coverage		
100mm thick	1	1140mm x 9.5m	5012061862249	£18
200mm thick	1	1140mm x 4.8m	5012061862263	£25

HELPING YOU SHOP WITH US

Here at B&Q we want to make shopping with us simple. From ordering and delivery, to our price promise and finance options, we're here to help you create a home you love. And don't forget to use your B&Q Club card to get rewarded for your home improvement projects.

For our full terms and conditions, please visit our website at www.div.com. Your statutory rights are not affected.

PRICE PROMISE

If you find any product even 1p cheaper somewhere else we'll refund the difference and give you an extra 10% off the lower price.

We're so confident our prices in store are cheaper than our competitors, that if you buy a product from us and find the same product (or the equivalent in the case of B&Q Brand) available locally (within a 10 mile radius) for less – even if it's a sale or special offer price – we'll not iust match that price but we'll beat the lower price by a further 10% for your trouble.

All we ask is that the lower price is generally available to any potential customer on the day that you call back. within 14 days of purchase, with a proof of purchase.



Rhonda, Store Supervisor

THE B&Q CLUB...

The easy way to be rewarded for your home improvement projects

There are loads of reasons to join:

or pop into any of our stores to



When you have finished with this brochure please recycle it

> *This brochure is printed on PEFC paper

***TERMS & CONDITIONS**

BULK DELIVERY SERVICE

Orders placed before 12pm can be delivered the next working day and orders placed after 12pm will be delivered within 2 working days. *1 A later scheduled date can be arranged for any order and all delivery dates are subject to stock availability.

Call 0300 303 4481 or ask in-store for Delivery to Site or Home *2

*1 Working days are classified as Monday to Friday, between the hours of 7am and 5pm and exclude Bank Holidays, Delivery times effective following receipt of your order from B&Q.

*2 Minimum order value £100. Delivery service is not available on Sundays. Some Saturday dates may be available during peak times (April-August). Subject to delivery requirements.

Delivery requirements:

PLEASE DO NOT PLACE AN ORDER JE YOU ARE NOT CONFIDENT THAT THE DELIVERY LOCATION COMPLIES WITH THE FOLLOWING REQUIREMENTS:

1. We are able to deliver goods to selected UK post code destinations, restrictions apply, please call 0300 303 4481 or ask in-store for details

2. The delivery vehicle used by B&Q is a similar size to a double décker bus and réquires sufficient space for products to be unloaded using a crane

3. Deliveries will not be made where the around condition is uneven, not suitable to unload or likely to cause damage to the vehicle*3

4. We will not leave products on public property unless written consent is provided by the relevant authority confirming gareement of delivery to location

5. A signature is required on delivery. However, goods can be left without being signed for when a prior arrangement has been made between B&Q and the customer. B&Q will not accept responsibility for goods which are lost or stolen after they have been delivered in accordance with any prior arrangement

*3 Deliveries are to kerbside only and orders will be cancelled if the delivery vehicle is unable to safely access the delivery location.

Replacement products:

8. Should the goods supplied be faulty or damaged. either inform the driver or, if the driver has left the delivery location, call 0300 303 4481 or contact your local store to arrange replacement goods.*4

*4 B&Q will aim to replace faulty goods within 2 working days of you notifying us.

VAN AND PARCEL DELIVERY SERVICE

Order by 7pm (2pm Sunday) for next day delivery.

Will all of my home delivered items arrive together?

You can select the same delivery date for several products at the checkout on div.com.

However, items delivered by different partners may arrive separately and at different times. We'll let you know and be in touch by phone or text message to arrange a delivery date. Deliveries may be made between 8am and 6pm.

Do you deliver to my address?

We are currently unable to deliver, from online orders. to the Republic of Ireland, Jersey, Guernsey, Isles of Scilly, Scottish Islands (including Isle of Skye, Isle of Arran, Isle of Colonsay, Isle of Cumbrae, Isle of Jura. isle of Coll. Isle of Eiga, Isle of Rhum, Isle of Canna). Orkney Islands, Outer Hebrides and BFPO addresses.

Can B&Q let me know the time of my delivery?

Some of our delivery partners may contact you in advance by phone or by text message and may let vou know either an estimated arrival time or confirm an am/pm delivery slot. If this applies to your order, we'll let you know before you checkout and in your confirmation email

For auestions relating to orders placed for van or parcel delivery services, please call our dedicated helpline on 0333 014 3357. Monday – Saturday 8am to 8pm. Sunday 10am to 4pm.

CLICK & COLLECT

If you order before 7pm Monday to Friday or 4pm Saturday and Sunday, your Click & Collect order will be available from 1pm the next day in vour chosen store.



Management

www.pefc.co.uk

register today





When can I collect my Click & Collect order?



Please note that we have some stores where your order will take 2 days to be ready and can then be collected after 6pm (this includes stores in Northern Ireland and on the Isle of Man, please see www.div.com/clickandcollect for the full list).

Find out more about when your order will be ready for collection on our Click & Collect page on www.div.com/clickandcollect.

If you don't collect your order straight away, we'll hold it in store for you for 14 days. If it's not been collected after 14 days, we'll automatically refund your payment.

Where do I collect my Click & Collect order from?

Your Click & Collect order will be available at the Click & Collect point in your chosen store. Look for the Click & Collect signs in the checkout area.

RETURNS POLICY

Please keep your receipt for anything you buy from us. It will ensure we can help you if you need to bring something back.

If you return a product unused, with the original receipt within 45 days of purchase (or delivery where applicable) we will exchange the product or issue a refund based on the original method of payment. For purchases made by debit/credit card, the same card must be used to process the refund, B&Q customer sales forms are an acceptable form of receipt Products that have been cut, made to measure or mixed to your requirements cannot be exchanged or refunded.

YOUR CONSUMER RIGHTS ARE NOT AFFECTED

If the product you purchase is faulty, or not as described, we may offer an exchange, refund or repair as appropriate, in accordance with your consumer rights.

CONTACT

For general enguiries call 0333 014 3098. Monday - Friday 8am to 8pm. Saturday 8am to 5pm. Sunday 10am to 4pm. Or write to us at B&Q Customer Service Centre, North Avenue, Clydebank, West Dunbartonshire, G812NT

Prices are correct as of 31st March 2017 but may be subject to change, see div.com for details of current prices.

