Campaign Terms and Conditions

- The Hoover Wine Cooler 2021 Promotion is the offer by the Promoter of a Laithwaite's classic mixed, red or white selection of 6 bottles of wine or a Time for tea hamper (the "Gift") based on purchases of "Eligible Appliances". Claims are valid for purchases made between 25th August 00:01 and 31st December 2021 23:59 and for which the Promoter has received a completed and valid claim before Midnight on 25th February 2022. Provided a purchase has been competed a claim can be made for more than one Hoover Promotion.
- 2. The Hoover Wine Cooler 2021 Promotion only applies to purchases of the following Hoover appliances from eligible retailers:

3a. "Eligible appliances":

Model No	Candy Code	<u>Barcode</u>
HWCB 60D UK/N	34901281	8059019024011
HWCB 60 UK/N	34901286	8059019024066
HWCB 30 UK/N	34901279	8059019023991

3b. Eligible retailers:

B&Q.

Participating retailers will have the official literature and advertising materials from the Promoter.

- 3. Purchases of graded, seconds, replacements and imperfect products are excluded from the Promotion.
- 4. All appliances purchased on a trade or contract basis (i.e. non consumer purchases) are excluded from the Promotion.
- 5. The promotion is open to residents of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only. Claimants must be aged 18 years or above.
- 6. How to Claim:
- In order to claim the Gift, claimants must fully complete the online claim form (including full Receipt and model number). The online claim form is available on www.rewardsfromhoover.com/winecooler
- 8. Claims must be received by the Promoter before Midnight on 25th February 2022 and the Promoter will not accept any claims received subsequently.
- 9. Purchasers must wait 28 days before making a claim from the date of purchase.
- Purchasers can contact MLP for assistance via the contact us form <u>www.rewardsfromhoover.com/winecooler/contact</u>. Offices are open 9.00am – 5.30pm, Monday to Friday excluding Public and Bank Holidays.
- The Promoter accepts no responsibility for any registrations or final claims that are incomplete, illegible, corrupted, lost, damaged, delayed or fail to reach the Promoter by 25th February 2022.
- 12. Your claim will be deemed invalid if (including but not limited to) you:
- 13. Reside outside of the UK, Channel Islands, Isle of Man or Northern Ireland;
- 14. Have not purchased a qualifying Appliance from a participating retailer during the Promotion Period;
- 15. Have not completed the official online application form correctly;
- 16. Have not submitted their claim by 25th February 2022;
- 17. Have not submitted your claim including, Proof of Purchase before 25th February 2022;
- 18. Have not uploaded a legible original full purchase receipt showing the model number and date of purchase;

- 19. Have failed in any way to otherwise comply with these Terms and Conditions as determined by the Promoter in its sole discretion.
- 20. Only one gift per eligible Appliance purchased. The Offer is not transferrable.
- 21. Claims on purchases made on Amazon and supplied by a third party will not be accepted. Only claims for products supplied directly by Amazon will be accepted through Amazon purchases.
- 22. The Offer has no cash value or alternative.
- 23. Redeeming the Offer is deemed acceptance of these terms and conditions.
- 24. The "Gift" will not be paid in the event that the product purchased is returned to the relevant retailer.
- 25. Upon submitting the online claim form, claimants must allow up to 10 working days for the claim to be validated by the promoter. You will be sent an email notification to confirm whether the claim has been accepted or rejected by the promoter, and with next steps on when to receive your gift if your claim has been approved.
- 26. Claimants should allow up to 28 working days from the date of validation to receive their gift.
- 27. If the claimant selects 6 Classic Case of Laithwaite's Wine as their gift, they should allow up to 28 working days from the date of validation to receive details on how to redeem their Gift. A gift email will be sent to the claimant which will include a link, providing the recipient access to their unique code and instructions on how to redeem the gift directly with Laithwaite's. Claimants must click the link contained in the gift reveal email within 30 days. If the claimant does not do this, the link will expire, and the Gift will no longer be eligible to claim. Revealed codes can be accessed for 30 days once revealed. After this time their code will be inaccessible. Claimants will be required to provide Laithwaite's with their postal address to fulfil the Gift and will have until 25th July 2022 to claim their Gift with Laithwaite's. Any claims made after this time will not be accepted.
- 28. If the claimant selects Time for tea hamper as their gift, claimants will be required to enter their postal address upon submitting the form which will be passed to Hay Hampers for fulfilment of the Gift only. The Gift will be sent within 28 working days.
- 29. Claims are submitted at claimants' risk.
- 30. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their opinion, fraudulent or invalid.
- 31. Online claims will require an email address to be entered before submitting a claim.
- 32. All claim forms and copies of purchase order receipts, once received by the Promoter, will become its property and will not be returned to claimants therefore please ensure you keep a copy. The decision of the Promoter in all matters is final and binding and no correspondence shall be entered into.
- 33. The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.
- 34. All correspondence should be sent to Hoover Wine Cooler 2021 Promotion, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.
- 35. The Promotion is subject to the laws of England and Wales and the courts of England and Wales shall have non-exclusive jurisdiction.
- 36. The Promoter is Hoover Ltd, 1st Floor 302 Bridgewater Place, Birchwood Park, Birchwood, Warrington, WA3 6XG.
- 37. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promoter.
- 38. The Data Controller and Data Processor (as defined in the General Data Protection Regulations ((EU) 2016/679)) is the Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG. The privacy policy for this campaign can be found at <u>https://rewardsfromhoover.com/winecooler/privacy-and-cookies</u>.

Gift Terms and Conditions (Wine):

1. This offer entitles you to a case of 6 bottles of Laithwaite's Wine only, available as a case of mixed wine, red wine or white wine.

2. To redeem your free 6 bottles of wine you will be required to visit the dedicated URL detailed on the code reveal page. Once on this URL you will need to provide your unique Laithwaite's code and delivery information.

3. You need to redeem your unique Laithwaite's code by 25th July 2022.

4. Recipients must be 18 years or over.

5. This offer cannot be used in conjunction with any Laithwaite's promotion.

6. The image shown is for an example and not an exact reflection on the contents of the case you receive.

7. Delivery is to UK addresses only, excluding Northern Ireland and the Channel Islands.

8. Wine cannot be exchanged for a cash alternative.

9. Please allow 30 days for delivery of your case if you do not receive your case in this time please contact the team at <u>tradeenquiries@Laithwaite's.co.uk</u> and they will help with any queries.

10. Wine is supplied by Laithwaite's Wine.

11. By placing your order, you agree to Laithwaite's Terms and Conditions of Sale & Use, Privacy Policy and Cookies Policy.

12. Laithwaite's treat your data with the utmost respect and you can read the full Privacy Policy at www.Laithwaites.co.uk/privacy or call customer services on 03330 148 168 if you wish to change any of your preferences.

13. Laithwaite's - Direct Wines Ltd, One Waterside Drive, Arlington Business Park, Theale, Berkshire, RG7 4SW

Time for tea hamper:

- This offer entitles you to a Time for Tea hamper only. This hamper includes: Black Olive Pate Tapenade, Villa Reale 180g, Vanilla Fudge, Deeping Fudge 80g, Belgian Chocolate Clusties, Noble Chocolates 110g, Apple Crisps, Charrington Farm 20g, Spinach & Celery Seed Crackers, Cradoc's 80g, French Chocolate Truffles, Mathez 200g, Biscotti Cantucci with Choc Chips, Italy2eat 125g, All Butter Shortbread, Duncans of Deeside 200g, Italian Ground Coffee 'Capriccio', Manuel 125g, Handmade Grissini 'Rami', Figulì 70g, Sourdough Crackers 'Minitele', Figulì 50g, Amaretto Biscuits, Nonna Jole 90g, Black Ceylon Tea, Basilur 25 teabags, Green Ceylon Tea, Basilur 25 teabags, Chianchette Snack, Agricola del Sole 40g, Vinelli Snack, Agricola del Sole 40g, Handmade Pizza Bread Sticks, Bibanesi 125g, Handmade Fruit Drops, Charles Butler 190g, Jellies with Fruit Juices, Le Preziose 200g, Sweet & Salty Popcorn, Ten Acre 28g, Wicker Basket 18"
- 2. The hamper cannot be exchanged for a cash alternative.
- 3. Your data will be shared with Hay Hampers for fulfilment of the hamper only. Hay Hampers privacy notice can be viewed and accessed <u>here</u>.
- 4. Your hamper will be dispatched by priority 24 hour shipping service.
- 5. Please allow 28 working days for delivery of your hamper. If you do not recive your hamper in this time please contact the team at <u>sales@hampers.co.uk</u> or 01476 550 420.
- 6. Hay Hampers Terms and Conditions apply and can be found here.
- 7. Hay Hampers Ltd, The Taste House, Roman Bank, Bourne PE10 9LQ