

### Campaign Terms and Conditions:

1. The Hoover Fill Your Fridge UK Promotion is the offer by the Promoter of a £50 Tesco, Asda, Waitrose, Sainsburys e-code or a case of wine supplied by Laithwaite's (the "Gift") based on purchases of "Eligible Appliances". Claims are valid for purchases made between 1<sup>st</sup> August 2021 00:01 and 31<sup>st</sup> August 2021 23:59 and for which the Promoter has received a completed and valid claim before Midnight on 26<sup>th</sup> October 2021.
2. Provided a purchase has been completed a claim can be made for more than one Hoover Promotion.
3. The Hoover Your Fridge UK Promotion only applies to purchases of the following Hoover appliances from eligible retailers:
  - 3a. "Eligible appliances":

MODEL CODE	8-DIGIT CODE	Barcode
BHBF 192FK	34901196	8059019014821
BHBF 182 NUK	34900557	8016361949447
BHBF 172 NUK	34900556	8016361949430
HMNB 6182W5KN	34004454	8059019019321
HFDG 6182WN	34004444	8059019019222
HFDG 6182MANWDN	34004447	8059019019253
HHSBSO 6174XK	34004186	8059019006437
HHSBSO 6174XWDK	34004193	8059019006444

3b. Eligible retailers: B&Q Limited. Participating retailers will have the official literature and advertising materials from the Promoter.

4. Purchases of graded, seconds, replacements and imperfect products are excluded from the Promotion.
5. All appliances purchased on a trade or contract basis (i.e. non consumer purchases) are excluded from the Promotion.
6. The promotion is open to residents of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only. Claimants must be aged 18 years or above.
7. How to Claim:
  - a) In order to claim the Gift, claimants must fully complete the online claim form (including full Receipt and model number). The online claim form is available on [www.rewardsfromhoover.com/fillyourfridge](http://www.rewardsfromhoover.com/fillyourfridge)
  - b) Claims must be received by the Promoter before Midnight on 26<sup>th</sup> October 2021 and the Promoter will not accept any claims received subsequently.
  - c) Purchasers must wait 28 days before making a claim from the date of purchase.
  - d) A copy of original purchase receipts must be provided for claim forms. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted. Purchasers can contact MLP for assistance via the contact us form found [www.rewardsfromhoover.com/fillyourfridge/contact-us](http://www.rewardsfromhoover.com/fillyourfridge/contact-us) . Offices are open 9.00am – 5.30pm, Monday to Friday excluding Public and Bank Holidays.
  - e) The Promoter accepts no responsibility for any registrations or final claims that are incomplete, illegible, corrupted, lost, damaged, delayed or fail to reach the Promoter by 26<sup>th</sup> October 2021.
8. Your claim will be deemed invalid if (including but not limited to) you:
  - a) Reside outside of the UK, Channel Islands or Isle of Man;

- b) Have not purchased a qualifying Appliance from a participating retailer during the Promotion Period;
  - c) Have not completed the official online application form correctly;
  - d) Have not submitted their claim by 9<sup>th</sup> November 2021;
  - e) Have not submitted your claim including, Proof of Purchase before (last date to resubmit);
  - f) Have not uploaded a legible original full purchase receipt showing the model number and date of purchase;
  - g) Have failed in any way to otherwise comply with these Terms and Conditions as determined by the Promoter in its sole discretion.
  - h) Have not submitted a valid model number on application form;
9. Only one gift per eligible Appliance purchased. The Offer is not transferrable.
  10. The Offer has no cash value or alternative.
  11. Redeeming the Offer is deemed acceptance of these terms and conditions.
  12. The "Gift" will not be paid in the event that the product purchased is returned to the relevant retailer.
  13. Upon submitting the online claim form, claimants must allow 5 working days for the claim to be validated by the promoter. You will be sent an email notification to confirm whether the claim has been accepted or rejected by the promoter, and with next steps on when to receive your gift if your claim has been approved.
  14. Claimants should allow up to 28 working days from the date of validation to receive their gift. Please note it can take up to 5 working days for the gift to be received once it has been dispatched.
  15. Claims are submitted at claimants' risk.
  16. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their opinion, fraudulent or invalid.
  17. Online claims will require an email address to be entered before submitting a claim.
  18. All claim forms and copies of purchase order receipts, once received by the Promoter, will become its property and will not be returned to claimants therefore please ensure you keep a copy. The decision of the Promoter in all matters is final and binding and no correspondence shall be entered into.
  19. The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.
  20. All correspondence should be sent to Hoover Fill Your Fridge UK Promotion, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG.
  21. The Promotion is subject to the laws of England and Wales and the courts of England and Wales shall have non-exclusive jurisdiction.
  22. The Promoter is Hoover Ltd, 1st Floor 302 Bridgewater Place, Birchwood Park, Birchwood, Warrington, WA3 6XG.
  23. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promoter.
  24. The Data Controller and Data Processor (as defined in the General Data Protection Regulations ((EU) 2016/679)) is the Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG. The privacy policy for this campaign can be found [here](<https://rewardsfromhoover.com/fillyourfridge/privacy-and-cookies>).